

# Need Help?

Hurricane  
Matthew  
Recovery



## Help with CRISIS COUNSELING

If you are still struggling from Hurricane Matthew, help is available. Find out through HOPE 4 NC what services are available in your area. The service is free and available through local Department of Social Services offices.

Please call the number listed for your county.

**Bladen, Columbus or Robeson**  
**910-374-4649**

**Edgecombe, Lenoir, Sampson or Wayne**  
**866-611-5651**

**Cumberland County**  
**919-407-2942**

**Elsewhere: Disaster Stress Helpline**  
**877-294-4357**

## STATE HELPLINE

**855-336-2002**

8:30 am – 4:30 pm Monday through Friday

*For additional resources, visit*  
**ReBUILD.NC.gov**

## Help with CASE MANAGEMENT

Disaster case management provides direct, long-term help navigating state and federal recovery programs. Services vary depending on survivor needs and are available free.

Email [ncdcm@lscarolinas.net](mailto:ncdcm@lscarolinas.net) or  
Call **919-861-2886** 8:30 am - 5 pm  
Monday through Friday

## Help with HOUSING

Housing counselors are available to help survivors at Housing Resource Centers. Clients are seen by appointment **9 am to 4 pm** Monday through Friday.

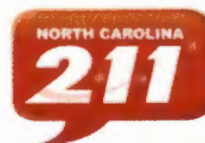
**Fayetteville** – 1225 Ramsey Street  
**Tarboro** – 3003 N. Main Street  
**Lumberton** – 120 Glen Cowan Road

To make an appointment, call **866-751-3989**.

## LEGAL AID of NC

**866-219-5262**

8:30 am – 4:30 pm Monday through Friday



For all other disaster relief assistance needs, please call **211** or **888-892-1162**.

# ¿Necesita Ayuda?

Hurricane  
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## Asesoría en CASOS de CRISIS

Si todavía está lidiando con los impactos del Huracán Matthew, los consejeros están disponibles para ayudarlos en el acceso a recursos locales a través de HOPE 4 NC. El servicio es gratuito y disponible a través de su Departamento local de Servicios Sociales.

Puede llamar al número de su condado que aparece en la lista abajo.

**Bladen, Columbus or Robeson**  
**910-374-4649**

**Edgecombe, Lenoir, Sampson o Wayne**  
**866-611-5651**

**Cumberland**  
**919-407-2942**

**Todas las demás zonas**  
**877-294-4357**

## LÍNEA DE AYUDA TELEFÓNICA

**855-336-2002**

**8:30 am – 5 pm De lunes a viernes**

**[www.Rebuild.NC.gov](http://www.Rebuild.NC.gov)**

## Ayuda de GESTIÓN de CASOS

La gestión de casos de desastre proporciona asistencia directa y a largo plazo para coordinar los programas federales y estatales para la recuperación. Los servicios varían según la necesidad de cada sobreviviente y quedarán disponibles gratuitamente hasta la primavera del 2019.

Contacte por email [ncdcm@lscarolinas.net](mailto:ncdcm@lscarolinas.net) o llame al **919-861-2886** de 8:30 am a 5 pm de lunes a viernes

## Asistencia con la VIVIENDA

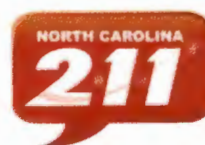
Los asesores de vivienda están disponibles en Centros de Alcance Comunitario de Asistencia de Refugio Transitorio a fin de ayudar a los sobrevivientes. Se atiende a los clientes por cita únicamente. **Los centros atienden de lunes a viernes, de 9 am a 5 pm.**

**Fayetteville** – 1225 Ramsey Street

**Tarboro** – 3003 N. Main Street

**Lumberton** – 2750 N. Roberts Avenue

Para solicitar una cita, llame al **866-751-3989**.



Para recibir otra asistencia por el desastre, llame al **211** o **888-892-1162**.



# INITIATIVE CAPITAL

*Strategic Investments. Sustainable Growth.*

## **Rental Housing Repair Program**

Owners of rental housing whose properties were damaged in Hurricane Matthew may obtain a loan covering up to one hundred percent (100%) of the cost of repairing such damage. Our goal is to deploy these funds quickly in order to get as many units as possible back into the affordable housing inventory as soon as possible.

These loans will:

- Have a 3-year term
- Have a fixed interest rate of 2%
- Require only quarterly payments of accrued interest during the term
- Have the possibility of being up to 50% forgiven if the property is operated as disaster recovery affordable housing throughout the term

## **Affordable Housing Development Program**

Developers of affordable housing, both multi-family and homeownership, can obtain flexible loans to accelerate the development of “shovel-ready” projects that will expand access to disaster recovery affordable housing in the affected region. Loan proceeds must be able to be deployed within 90 days for either acquisition or development activities.

These loans will:

- Have term between 12 and 36 months
- Have a fixed interest rate of 2%
- Not require payments of principal or interest during the term
- Have flexible terms and conditions and may be coordinated with other sources of financing
- Have the possibility of being forgiven up to 50% if the property is operated as disaster recovery affordable housing throughout the term